

COVID-19 Protocol list

- ✦ If you or someone you are in close contact with are found at some point to have COVID-19, we ask that you inform the clinic ASAP if you have been in to see us within the 14 days prior
- ✦ Upon arrival, all patients will be asked **COVID-19 related questions** this will be done on every visit
- ✦ **Please do not bring anyone with you into the clinic for your appointment** (including family or children)
- ✦ **When you arrive please wait outside (in your car) and give us a call to let us know you have arrived. Do not wait in the reception area.** Once your Practitioner is ready, we will give you a call back.
- ✦ Patients and practitioners will be **required to bring and wear cloth (3 layers)/disposable masks while in clinic**
- ✦ Patients will be **required to use hand sanitizer** as soon as they enter the clinic
- ✦ We have removed all furniture and chairs from waiting area to ensure physical distancing amongst patients
- ✦ Patients that have any symptoms of COVID-19 will be directed to their physician/811 and their appointment will be rescheduled
- ✦ We have marked 6ft stickers on the floor to help ensure safe physical distancing while in clinic, **please maintain a 6ft distance amongst practitioners, staff and anyone else in the clinic at the same time**
- ✦ **Public washroom use is not available at this time**, so we strongly recommend to use the washroom at home prior to your appointment
- ✦ **We will require credit card information to process any payments** as we will not be able to process payment on site, all receipts will be emailed for the time being

Thank you for your cooperation in keeping everyone safe and adhering to mandatory protocol.